

AER HQ Employees

Office numbers:

Phone
DSN 328-0000
COM 703-428-0000

Fax
DSN 221-7183
COM 703-325-7183

www.aerhq.org

Toll Free: 1-866-878-6378

ADMINISTRATION

Andrew Pike 328-0000 (DSN)
703-428-0000

- Signature Authority
- Administrative Support

ASSISTANCE

SGM Dennis Scott 221-0184 (DSN)
703-325-0184

- Calls about widow benefits
- Case appeals calls
- Hardship Requests

SGM Steve Broadway 221-0185 (DSN)
703-325-0185

- Widow cases and assistance calls

SGM Tom Quinn 221-0333 (DSN)
703-325-0333

- Assistance calls

SGM Perez (Joe) 328-0033 (DSN)
703-428-0033

- Red Cross and other Aid Societies
- Assistance calls

Assistance@aerhq.org for Assistance / counselors

EDUCATION

Diann Evans 221-2091 (DSN)
703-325-2091

- Education Program Manager
- Stateside Spouse Education Program

Kristin Chapman 221-0313 (DSN)
703-325-0313

- Overseas Spouse Education Assistance Program

Kasey Phillips 328-0035
703-428-0035

- Dependent Children Education Program

Education@aerhq.org

CAMPAIGN/DONATIONS

Susan Kendall 328-0036 (DSN)
703-428-0036

- Contribution questions
- Campaign

Heather Hoyt 328-0027 (DSN)
703-428-0027

- Contribution questions
- Campaign

Campaign@aerhq.org for campaign

ACCOUNTING

Missy LaVallee 328-0026 (DSN)
703-428-0026

- Bank calls
- Stop payments on checks

Wendy Jumbercotta 328-0025 (DSN)
703-428-0025

- Stop payments
- Copies of checks
- Bank calls

LOAN MANAGEMENT

SGM Don Vincent 328-0029 (DSN)
703-428-0029

- All supervisory questions for loan management
- Samaritan
- Samaritan Tech Support (after Crystal)
- Combining loans

Crystal Conard 328-0030 (DSN)
703-428-0030

- Voided checks
- Payments
- Samaritan
- Samaritan Tech Support

Pamela Russell-Trimble 328-0031 (DSN)
703-428-0031

- Delinquent Loans
- Bankruptcy Questions

Stacy Richard 221-0307 (DSN)
703-325-0307

- All Allotments
- IWQ questions
- Samaritan PINS#s
- Refunds

Samaritan@aerhq.org for Samaritan

Bankruptcy@aerhq.org for bankruptcy

Repayments-allotments@aerhq.org for repayment or allotment

COMPUTERS

Mona Chehab 221-1692 (DSN)
703-325-1692

- Computer questions

Bernard Carter 328-0032 (DSN)
703-428-0032

- Computer questions

Mona@aerhq.org for the website

Other e-mail addresses:

Aer@aerhq.org for general questions/comments

Hardship@aerhq.org for service members to obtain more information regarding hardship requests

Training@aerhq.org for questions concerning

AERO/AAERO training